

# Theatro Product Bulletin

## *How to Clean Theatro Equipment?*

**Standard Practice:**

Prior to shipping, Theatro cleans ALL equipment with Clorox® Disinfecting Wipes. Based on usage, teams may choose to clean devices and charging racks again before using or after each shift.

**To Sanitize:**

Using a 70% isopropyl alcohol wipe or Clorox® Disinfecting Wipes, gently wipe the exterior surfaces of the Communicator. Avoid allowing moisture into the headset jack, USB port, or POGO pins to prevent internal damage. This kills 99.99% of pathogens on surfaces. The alcohol will evaporate and will not leave residue or wet spots behind.

**Please Note:**

Do not use bleach, paint thinner, or baby wipes on devices or charging racks. Do not submerge the devices in any cleaning agents. Do not clean with soap and water.

Please contact your headset vendor for specific instructions on how best to clean headsets.

If your associates have any questions, please do not hesitate to "Message Tech Support" from any Communicator, call 844-843-2876 or email [support@theatro.com](mailto:support@theatro.com).